



**Horsham  
District  
Council**

# **Retirement Housing**



**A short guide to Retirement Housing**

**August 2005**

## Translation

If you would like help communicating with us in your language, please contact the number below and we will arrange for an interpreter to help.

**Polish:** Jeżeli potrzebują Państwo pomocy w komunikowaniu się z nami w Państwa języku, prosimy o skontaktowanie się z nami pod poniższym numerem telefonu. Zorganizujemy pomoc tłumacza ustnego.

**French:** Si vous avez besoin d'aide pour communiquer avec nous dans votre langue, veuillez nous contacter au numéro de téléphone ci-dessous et nous vous offrirons les services d'un interprète.

**German:** Wenn Sie in Ihrer eigenen Sprache mit uns kommunizieren möchten, wählen Sie bitte die unten genannte Nummer, und wir sorgen dafür, dass ein Dolmetscher bei dem Gespräch hilft

**Turkish:** Bizimle kendi dilinizde iletişim kurmanızda yardımcı olmamızı istiyorsanız lütfen aşağıdaki telefon numarasını arayınız, yardımcı olması için bir çevirmen sağlayacağız.

**Portuguese:** Se por acaso você precisar de ajuda para comunicar-se conosco em seu próprio idioma, queira por favor ligar para o número de telefone abaixo e nós providenciaremos um intérprete para ajudá-lo.

### **Cantonese**

如欲尋求協助，以你的母語和我們溝通的話，請撥以下電話，我們便會為你安排傳譯員，提供協助。

### **Bengali**

যদি আপনি আমাদের সাথে আপনার ভাষায় কথা বলার জন্য সাহায্য চান, দয়া করে নিম্ন লিখিত নাম্বারে ফোন করুন এবং আমরা একজন দো-ভাষীর ব্যবস্থা করব আপনাকে সাহায্য করার জন্য।

### **Gujarati**

જો તમને તમારી ભાષામાં અમારી સાથે વાતચીત કરવામાં મદદ જોઈતી હોય તો, કૃપા કરી નીચેના નંબરે સંપર્ક સાધવાથી અમે મદદરૂપ અનવા ઈન્ટરવિટની ગોઠવણ કરીશું.

### **Punjabi**

ਜੇ ਸਾਡੇ ਨਾਲ ਤੁਸੀਂ ਆਪਣੀ ਭਾਸ਼ਾ ਵਿਚ ਗੱਲਬਾਤ ਕਰਨ ਵਿਚ ਮਦਦ ਲੈਣਾ ਚਾਹੁੰਦੇ ਹੋ, ਤਾਂ ਹੇਠ ਲਿਖੇ ਨੰਬਰ 'ਤੇ ਫ਼ੋਨ ਕਰੋ ਅਤੇ ਅਸੀਂ ਕਿਸੇ ਇੰਟਰਪ੍ਰੀਟਰ ਕੋਲੋਂ ਤੁਹਾਨੂੰ ਮਦਦ ਦੁਆਵਾਂਗੇ।

### **Urdu**

اپنی زبان میں ہم سے بات چیت کے لیے اگر آپ کو مدد کی ضرورت ہو تو براہ مہربانی مندرجہ ذیل نمبر سے رابطہ کیجئے۔  
آپ کے لیے مترجم (انٹریٹر) کا انتظام کریں گے۔

Horsham District Council,  
Park North, North Street, Horsham, West Sussex, RH12 1RL

 Phone us on 01403 – 215204

# CONTENTS

What is Retirement Housing .....	4
Living in Retirement Housing .....	4
Who is eligible for Retirement Housing .....	5
How much does it cost and how do I pay? .....	5
How to apply .....	6
Registered Social Landlords in Horsham .....	7
The Private Sector .....	11
Some Useful Contacts .....	14

- **What is Retirement Housing?**

Retirement housing is accommodation specifically for people of retirement age (although not necessarily retired!) The accommodation can be studio flats, one bedroom flats or bungalows.

The properties usually form part of a specific development and are linked to a communication alarm system. Some schemes have a resident manager who is there to provide help and support and to respond to calls via the alarm system.

The aim of retirement housing is to provide an independent home but with help on call if it is needed.

- **Living in Retirement Housing**

The facilities offered by retirement housing vary but many include a laundry room, guest room, residents lounge, tea bar or small shop.

Some schemes provide a mid-day meal service or lunch club and often have visiting hairdressing and chiropody services.

The accommodation is unfurnished but has central heating and door entry systems for security and peace of mind.

Living in retirement housing means a totally flexible way of life where people can lead independent lives, make friends and use the communal facilities as much or as little as they choose.

There are a number of organisations who provide retirement accommodation. Some are private organisations but many have been developed by “not for profit” organisations and Registered Social Landlords. There is a list of some of the providers across the District at the end of this leaflet.

Retirement housing schemes vary as to the amount of support they offer from those which simply have an alarm system to those that offer a considerable level of support.

Retirement schemes are very often centres of great activity with fund raising events, book sales, concerts, demonstrations and talks, exercise classes, coffee mornings and so on. It depends on what you want to do!

- **Who is eligible for Retirement Housing ?**

*In the private sector there are different eligibility criteria for each individual scheme and it is best to contact the ones you are interested in directly.*

Most applicants for all other schemes are of retirement age but there are other people who benefit from retirement housing who may be disabled or vulnerable in some way.

Retirement housing is not suitable unfortunately for people who need a lot of nursing attention or constant care.

- **How much does it cost and how do I pay?**

Tenants pay rent and a service charge. The service charge covers items such as heating, hot water and water rates but individual schemes do differ. Rent covers the cost of the flat or bungalow, communal facilities and repairs for example.

Many tenants are eligible for Housing Benefit to help meet some of the costs. Any residents' payments can be made by cheques, direct debit or standing order or, by cash via the Post Office. Again different schemes have different arrangements depending on who owns and manages them.

- **How to apply or find out more**

If you think you might be interested in knowing more or making an application please get in touch with us.

 Phone us on 01403 - 21524

 Fax us on 01403 - 21524

 Write to us at:

Housing Services

Horsham District Council

Park North, North Street

Horsham, West Sussex RH12



E-mail us at [housing@horsham.gov.uk](mailto:housing@horsham.gov.uk)

*or*

Visit our website at [www.horsham.gov.uk](http://www.horsham.gov.uk)

*or*



Call into one of the Help Points

Generally we would ask you to fill in a form which asks a few straightforward questions. There are always staff to help you complete the form if you are unsure. We can then advise or help you with the options you may have.

It is often possible to visit schemes, sometimes they have Open Days or at other times the Scheme Managers will arrange to show people round.

## **Some of those who provide Retirement Housing in the Horsham District area.**

- **Registered Social Landlords**

For information on these schemes please contact us at Horsham District Council.

### **The Abbeyfield Society**

Abbeyfield House  
53 Victoria Street  
St Albans Herts AL1 3UW  
Tel: 01727 857536  
Fax: 01727 846168  
E-mail: [post@abbeyfield.com](mailto:post@abbeyfield.com)  
[www.abbeyfield.com](http://www.abbeyfield.com)

Two schemes in the Horsham district (Horsham and Pulborough) and many others nationally.

### **Hanover Housing Association**

Hanover House, 1, Bridge Close  
Staines TW18 4TB  
Tel: 01784 446100  
[www.hanover.org.uk](http://www.hanover.org.uk)

Two schemes, Horsham and Cowfold (local village connection required) and other schemes nationally.

### **Hawkridge Housing Association Ltd.**

Hon. Secretary Mrs Gill Slade  
Hawkridge  
Rudgwick, West Sussex, RH12 3DE  
Tel: 01403-822846

For people who live in or have a local connection with Rudgwick

## **Housing 21**

South East Regional Area Office  
Leitrim House (West Wing)  
Little Preston  
Aylesford  
Kent ME20 7NS  
Tel: Maidstone 01622 718876

E-mail: [enquiries@housing21.co.uk](mailto:enquiries@housing21.co.uk)  
[www.housing21.org](http://www.housing21.org)

Horsham and other schemes nationally

## **London & Quadrant Housing Trust**

Area Office, Owlbeech Lodge  
South Holmes Road  
Roffey  
Horsham, RH13 6PN  
Tel: 01403-254970  
[www.lqgroup.org.uk](http://www.lqgroup.org.uk)

Three schemes in Roffey, Horsham. Mostly bedsits but some one and two bedroom bungalows.

## **Quadrant Supported Living**

Murray Court  
South Holmes Road  
Horsham  
West Sussex, RH13 6RW  
Tel: 01403-248436

Housing in Horsham

## **Retirement Lease Housing Association**

1 Pickford Street

Aldershot

Hants GU11 1TY

Tel: 01252 356000

Email: [info@rlha.org.uk](mailto:info@rlha.org.uk) Fax No: 01252 356001

RLHA is a leading not for profit provider of housing and care services to elderly people and others. RLHA Group manages around 50 leasehold estates throughout the South East.

Crystal Care is a division of RLHA

### **Crystal Care Services**

Chipman House

Nightingale Road

Horsham

West Sussex, RH12 2NW

Tel: 01403-251514 Fax No: 01403 251517

[www.rlha.org.uk](http://www.rlha.org.uk)

Provides nursing care and home care in West Sussex and the adjoining area.

## **Royal Air Forces Association**

The Secretary

3-5 Old Bridge Street

Hampton Wick

Kingston-upon-Thames

Surrey, KT1 4BU

Tel: 0208 286 6667

E-mail: [enquiries@rafa.org.uk](mailto:enquiries@rafa.org.uk)

[www.rafa.org.uk](http://www.rafa.org.uk)

For people with R.A.F connections Storrington area and elsewhere

**St Mary's House**

Normandy

Horsham

West Sussex, RH12 1JL

Tel: 01403-256479

Applicants must be members of the Church of England.

**Saxon Weald**

Saxon Weald House

38-42 Worthing Road

Horsham

West Sussex, RH12 1DT

Tel: 01403-226000

E-mail: [info@saxonweald.com](mailto:info@saxonweald.com)

[www.saxonweald.com](http://www.saxonweald.com)

Accommodation throughout the Horsham District Council area (Extra Care schemes in Horsham and Steyning). New scheme under construction in Billingshurst.

**Southern Housing Group Ltd.**

South West Region Office

Fivash House

9, Denne Parade

Horsham

West Sussex, RH12 1JW

Tel: 0845 612 0021

Very Sheltered scheme in Horsham.

## **Private Sector**

### **Abbeyfield Society**

c/o 21 Hurst Road  
Horsham  
West Sussex, RH12 2DS  
Tel: 01403-254372

One house in Horsham (accommodates 13 people) for the active elderly (many others nationally). Contact the administrator on the above number Tuesdays and Fridays only.

### **Glen Arun**

9, Athlestan Way  
Horsham  
West Sussex, RH13 6HA  
Tel: 01403-253881  
E-mail: [glenarun@hotmail.com](mailto:glenarun@hotmail.com)

Residential and nursing home accommodation for 35 people – preference given to retired school teachers. Contact the Patient Care Manager, Bernice Forsyth.

### **Homestream House**

Horsham  
West Sussex, RH12 1SS  
Tel: 01403-211365

Block of 60 private flats managed by Peveral Limited. There is a 24 hour emergency alarm system and communal lounge and laundry. Contact the House Manager on the above telephone number.

**Southern Housing Home Ownership Ltd.**

Fivash House  
9, Denne Parade  
Horsham  
West Sussex, RH12 1JW  
Tel: 0845 6120061

**Guardian Management Services (part of Anchor Trust)**

For details of the following 4 schemes please contact Terri Wilkinson or Hazel Turner on 0208 6521647

**Tulip Court, Horsham**

Scheme comprising 20 units on three floors with the provision of a lift and door entry. There are no communal facilities and no resident staff on site although there is an alarm system.

**Chesterton Court, Horsham**

This scheme has 46 units situated in two blocks with a communal lounge and kitchen, lift, laundry and guest room. There is a resident manager on site and an alarm system for emergencies.

**Robinswood Court, Horsham**

There are 28 units within this scheme with a communal lounge. There is a resident manager on site and an alarm system for emergencies.

## **Godmans Court, Cowfold**

There are 21 units within this scheme with a communal lounge, guest room, laundry and lift. There is also a resident manager and an alarm system for emergencies.

## **Jasmine Court**

London Road  
Horsham, RH12 1AX  
Tel: 01403-241082

Accommodation consists of 35 leasehold flats with 1 or 2 bedrooms for the actively retired. Tenure: Owner occupier.  
Community lounge, laundry and guest room.

For more information contact the Manager, Judith Pearce on the above telephone number.

## **McCarthy & Stone**

McCarthy and Stone specialise in the construction of purpose built retirement apartments for the over 60's. The process begins with the planning of the location of a new scheme, right through to the detailed touches that provide practicality and ease of maintenance with the retired homebuyer in mind.

For more information on current locations call Freephone 0500 870 454.

## **Some Useful Contacts**

### **Age Concern**

David Bryce Club  
New Street, Horsham  
West Sussex, RH13 5EL  
Telephone 01403-260560

### **ICIS**

ICIS is a free service which provides impartial information to anybody who is in need of care or support. Also for carers, family members and service providers.

Freephone 0800-859929

### **Citizens Advice Bureau**

Lower Tanbridge Way  
Horsham, West Sussex, RH12 1PJ  
Telephone 0870-1264080

### **Housing Advisory Service & Community Link**

Horsham District Council  
Park North, North Street  
Horsham RH12 1RL  
Telephone 01403-215204

### **Help Points:**

New Park House, North Street  
Horsham, West Sussex, RH12 1RL  
Telephone 01403-215390 Fax 01403-215297

### **Storrington Library**

Ryecroft Lane  
Storrington, Pulborough  
West Sussex, RH20 4PA  
Telephone 01903-743075 Fax 01903-740175

### **Horsham Library**

Lower Tanbridge Way  
Horsham  
West Sussex, RH12 1PJ  
Telephone 01403-215390

### **Housing Benefits Section**

Park North  
North Street, Horsham  
West Sussex, RH12 1RL  
Telephone 01403-215100

### **Benefits Agency**

5, The Boulevard  
Crawley  
West Sussex, RH10 1UP  
Telephone 01293-655600

### **Social and Caring Services**

20/22 East Street  
Horsham  
West Sussex, RH12 1HL  
Telephone 01403-213100

### **Elderly Accommodation Counsel (EAC)**

A charitable organization covering all aspects of housing for older people.

Ring their Helpline on 020 7820 1343 for advice and information packs.

EAC's partner organization also has a useful website:

[www.housingcare.org](http://www.housingcare.org)

This site helps people make decisions about where to live, and any support or care they need. It advises on maintenance, adaptations and improvements to their home; can find care or home help services; or move to retirement, or extra care housing, or to a care home anywhere in the UK.

## **Horsham District Community HANDY VAN**

A not for profit service carrying out small repairs and minor adaptations (does not include decorating or gardening)

Service operates Monday-Thursday from 8.30am-5.30pm and Friday from 8.30am-4pm.

Tel: 01403 226005 to use the service or for further advice.

**IF YOU WOULD LIKE MORE INFORMATION OR A NO OBLIGATION FREE DEMONSTRATION IN THE COMFORT OF YOUR OWN HOME TELEPHONE OR E-MAIL THE COMMUNITY LINK TEAM QUOTING CODE SH/CL001**

**Telephone: 01403 - 215230**



## **NOTES**

## **NOTES**

