**Hospital Contact Details**

<table>
<thead>
<tr>
<th>Hospital</th>
<th>Telephone</th>
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<tbody>
<tr>
<td><strong>East Surrey Hospital</strong></td>
<td>01737 768511</td>
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<tr>
<td>Canada Avenue</td>
<td></td>
</tr>
<tr>
<td>Redhill</td>
<td></td>
</tr>
<tr>
<td>Surrey, RH1 5RH</td>
<td></td>
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<tr>
<td><a href="http://www.surreyandsussex.nhs.uk/">www.surreyandsussex.nhs.uk/</a></td>
<td></td>
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<tr>
<td><strong>Horsham Hospital</strong></td>
<td>01403 227000</td>
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<tr>
<td>Hurst Road</td>
<td></td>
</tr>
<tr>
<td>Horsham, RH12 2DR</td>
<td></td>
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<tr>
<td><a href="http://www.westsussex.nhs.uk/">www.westsussex.nhs.uk/</a></td>
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</tbody>
</table>

**Useful Medical Contacts**

- **NHS Direct**
  A confidential 24 hour professional advice line. Tel: 0845 4647

- **Doctors Out of Hours Emergency Service**
  When you need urgent medical advice outside of normal working hours.
  Tel: 0300 130 1313

- **NHS Choices**
  This website provides a wide range of information about NHS Services.
  www.nhs.co.uk

**Useful Transport Contacts**

- **National Rail enquiries:**
  Tel: 08457 48 49 50  www.nationalrail.co.uk

- **Traveline**
  Information on how to plan your journey, using the bus and train.
  Tel: 0871 200 22 33  www.traveline.info

- **PLUSBUS**
  Integrated train and bus ticket  www.plusbus.info

- **Horsham District Community Transport Single**
  Tel: 01403 215111

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This guide has been designed to help Horsham residents who do not have access to their own transport, to get to East Surrey Hospital.

If you have a hospital appointment booked at East Surrey Hospital you may be eligible to use Patient Transport Services.

Patient Transport Service

A patient transport service is provided by G4S or South East Coast Ambulance (Secamb). This is dependent on the location of your GP Surgery and is subject to eligibility criteria:

If you have a West Sussex GP, your patient transport service will be provided by Secamb. If your GP is not able to arrange your transport:

- You can contact them on 0300 111 21 31 (8am - 10pm, Monday to Sunday). There is also an out of hours number, 01273 488233, this will connect you to the contact centre in Lewes

If you have a Surrey GP, your patient transport service will be provided by G4S.

- You can contact them on 01306 734329 (open 8am - 6pm, Monday - Friday) to find out if you qualify.

PLEASE NOTE:

- If you have your own vehicle or are able to use public transport to get to hospital, you will not be eligible to use this service.
- This service is not available for hospital visitors to use.

If you do not qualify for Patient Transport Services you may be able to use:

Horsham Area Community Car Scheme (HACCS)

This Community Car Scheme provides a door-to-door service for Horsham residents who, due to illness, disability or general frailty, have difficulty using ordinary public transport.
Tel: 01403 250202 for more information/bookings.

Public Transport Options to East Surrey Hospital

By Train and Bus from Horsham Station

Approx journey time 1 hour

- Add a Redhill PLUSBUS to your rail ticket.
- Take Southern Train towards London. Get off at Redhill railway station.
- Walk about 5 mins to Redhill Bus Station.
- Take Metrobus 400 or Fastway Bus 100 (operated by low floored buses) and get off the bus at East Surrey Hospital.

By Bus from Carfax, Horsham

Approx journey time 1 hour 40 minutes

- At Horsham Carfax Stop J, take Metrobus 23 to Crawley Bus Station.
- Get on the Fastway Bus 100, or Metrobus 400 destination Redhill or Caterham (operated by low floored buses) and
- Get off at East Surrey Hospital Stop H1.